Canon Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: varioPRINT 140/130/115

Report Date: 2024-09-24

Product Description: Production Printers/Monochrome Sheetfed Digital Presses

Contact Information: accessibility@cusa.canon.com

Notes: This document is mainly based on normal usage. Not all maintenance and troubleshooting procedures have been taken into account. The information in the document is proprietary information and is not for reproduction, publication or manipulation in any way or form.

Evaluation Methods Used: The document has been created based on general knowledge of the product in addition to measuring and checking some specific aspects.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Local UI Supports Manual supports Remote Manager supports	Images are used to support text, but not necessary
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No audio-only or video-only used related to normal usage
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No audio-only is used in UI's and documentation
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Supports	All is grouped and subgrouped in a logical way

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	It is in a meaningful sequence
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	In general when a shape is used it also has additional text. The preview functionality is not seen as essential functionality for normal usage in the context of this criterion.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The colors of the attention light are also distinguishable based on their position and are also shown in the User Interface panel and in the Remote Manager. There it also is accompanied by text.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	We don't have audio that start automatically
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	The Settings editor supports this Remote Manager doesn't
2.1.2 No Keyboard Trap (Level A)	Does not support	Esc doesn't work

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	The most relevant timer here is the going to sleep timer. This can be turned off and adapted. Other timers can also be adjusted, etcetera. The session timer for Remote Manager however is limited to 12 hours which is less than 20 hours.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	In error recovery instructions and in calibration some continuous animations are used. For normal usage this does not apply.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No usage of this kind of flashing
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Supports	They all have titles

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Used in wizards
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	If used by Remote Manager, not at Local UI
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks and Explanations

3.3.1 Error Identification (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	

3.3.2 Labels or Instructions (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	If user input is required always labels and/or instructions are provided

4.1.1 Parsing (Level A)
Also applies to:
WCAG 2.0 – Always answer 'Supports'
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata.

4.1.2 Name, Role, Value (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	Web: Supports
		UI panel: Supports due to Swing+HTML standards

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	No live audio content used

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No audio used
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Software: Partially supports	Web: Remote Manager Software: UI panel not for everything in default, but contrast can be adapted
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports UI panel: does not support	Web: Remote Manager Software: UI panel not
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Plain text is used, not images of text
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Partially supports (Does not apply for the UI panel)	Remote Manager does not offer multiple ways to navigate

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The keyboard focus indicator is visible for the keyboard supporting UI's. The Local panel does not support keyboard.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The language can be determined, but the whole User Interface will always be in the same language.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The order will always be the same
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Unique identifiers are being used

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	When a use makes an error a suggestion is given to the user about how to solve it
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Nothing is offered that causes legal commitments or financial transactions for the user to occur. If something results in a deletion of data a question is asked to check if the user really wants to do this. Dialogues are checked for input errors and the user is provided an opportunity to correct them.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.8 Visual Presentation (Level AAA)	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.3.6 Error Prevention (All) (Level AAA)	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does not support	
302.2 With Limited Vision	Partially supports	In remote Manager the font size can be enlarged using the browser
302.3 Without Perception of Color	Supports	Alert light indication is also clear by the order of the colors (Just like a traffic light) The UI doesn't depend on colors alone
302.4 Without Hearing	Supports	No sounds are used
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	No speech input is used
302.7 With Limited Manipulation	Supports	The touch buttons are sufficiently big In Remote Manager buttons can be enlarged by means of zoom. The touch screen can be controlled with a mouse.
302.8 With Limited Reach and Strength	Supports	The screen can also be moved to a more comfortable position. Most of the functionality in the local panel can also be used by means of Remote Manager.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Does not support	
402.2.2 Transactional Outputs	Does not support	
402.2.3 Speech Delivery Type and Coordination	Does not support	
402.2.4 User Control	Does not support	
402.2.5 Braille Instructions	Does not support	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not applicable	
402.3.2 Non-private Listening	Not applicable	
402.4 Characters on Display Screens	Not applicable	
402.5 Characters on Variable Message Signs	Not applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Supports	No biometrics is used
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Supports	No non-proprietary information is deleted. Remote Manager can be used in combination with all kind of other software on the user's PC
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	Industry standards are used for input and

Criteria	Conformance Level	Remarks and Explanations
		output
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Partially supports	There are some exceptions, but contrast is adaptable
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Does not support	The touch screen does not have tactile feedback
407.3.2 Alphabetic Keys	Supports	The local panel doesn't have a keyboard. Remote Manager is running on a standard PC of the customer
407.3.3 Numeric Keys	Supports	The local panel doesn't have a keyboard. Remote Manager is running on a standard PC of the customer
407.4 Key Repeat	Supports	The local panel doesn't have a keyboard. Remote Manager is running on a standard PC of the customer
407.5 Timed Response	Supports	Timed responses do not occur
407.6 Operation	Supports	Both Local UI panel as well as Remote Manager can be operated with one hand
407.7 Tickets, Fare Cards, and Keycards	Supports	Only as an optional used in combination with the Local UI panel and different optionals are possible.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Supports	There are no obstructions in front of the printer near the Local UI. The vertical reference plane is larger than 1220 mm. Remote Manager runs on a PC of the customer.
407.8.1.1 Vertical Plane for Side Reach	Supports	Remote Manager runs on a PC of the

Criteria	Conformance Level	Remarks and Explanations
		customer. ok The button to open the High Capacity Stacker is at a height of 66 cm. Paper Input module trays can be opened from User Interface
407.8.1.2 Vertical Plane for Forward Reach	Supports	Remote Manager runs on a PC of the customer. Paper Input module trays can be opened from User Interface The button to open the High Capacity Stacker is at a height of 66 cm.
407.8.2 Side Reach	Partially Supports	Remote Manager runs on a PC of the customer. Paper Input module trays can be opened from User Interface The button to open the High Capacity Stacker is at a height of 66 cm. The Automatic Document Feeder height does not support the reference.The ADF (automatic document feeder) can be stopped in the open position within the reach of the operator. The optional ADF accessibility handle assists in closing from the released position.
407.8.2.1 Unobstructed Side Reach	Supports	See above
407.8.2.2 Obstructed Side Reach	Partially Supports	When using the automatic document feeder of this machine, the reference height of the side reach maybe exceeded.
407.8.3 Forward Reach	Supports	
407.8.3.1 Unobstructed Forward Reach	Supports	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2 Obstructed Forward Reach	Supports	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Supports	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Supports	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supports	The panel is visible
408.3 Flashing	Supports	Flashing is used in Resume-button when the printer is going to stop, but with less than three flashes per second. When inserting USB, which is not considered as main functionality, also flashing is used but on small part of screen.
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Does not support	Status indicators are not discernible visually by touch or sound Sound can be used to indicate that HCS is opening
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	In addition to color coding always position and/or text is used
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Supports	Audible signals or cues are never used as the only means of conveying information
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Supports	Not applicable, there is no two-way voice communication
412.2.2 Volume Gain for Non-Wireline ICT	Supports	Not applicable
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Supports	Not applicable
412.3.2 Wireline Handsets	Supports	Not applicable
412.4 Digital Encoding of Speech	Supports	Not applicable

Criteria	Conformance Level	Remarks and Explanations
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Supports	Not applicable
412.7 Video Communication	Supports	Not applicable
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Supports	Not applicable
412.8.2 Voice and Hearing Carry Over	Supports	Not applicable
412.8.3 Signal Compatibility	Supports	Not applicable
412.8.4 Voice Mail and Other Messaging Systems	Supports	Not applicable
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Supports	Not applicable
413.1.2 Pass-Through of Closed Caption Data	Supports	Not applicable
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Supports	Not applicable
414.1.2 Other ICT	Supports	Not applicable
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Supports	Not applicable
415.1.2 Audio Description Controls	Supports	Not applicable

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially supports	By means of Remote Manager, which offers most of the functionality
502.2.2 No Disruption of Accessibility Features	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially supports	By means of Remote Manager, which offers most of the functionality

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.3 Row, Column, and Headers	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.4 Values	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.5 Modification of Values	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.6 Label Relationships	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.7 Hierarchical Relationships	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.8 Text	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.9 Modification of Text	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.10 List of Actions	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.11 Actions on Objects	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.12 Focus Cursor	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.13 Modification of Focus Cursor	Partially supports	By means of Remote Manager, which offers most of the functionality
502.3.14 Event Notification	Partially supports	By means of Remote Manager, which offers most of the functionality
502.4 Platform Accessibility Features	Partially supports	By means of Remote Manager, which offers most of the functionality
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Remote Manager
503.3 Alternative User Interfaces	Supports	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.4.1 Caption Controls	Supports	Not applicable
503.4.2 Audio Description Controls	Supports	Not applicable
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See [WCAG 2.x](#) section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	Not an authoring tool
504.2.2 PDF Export	Not applicable	
504.3 Prompts	Not applicable	
504.4 Templates	Not applicable	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially supports	
602.3 Electronic Support Documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Product support documentation will be provided in electronic format upon request
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Will be provided in electronic format upon request
603.3 Accommodation of Communication Needs	Supports	Canon U.S.A., Inc. provides support services accommodating users with disabilities through OKCANON assistance, TTY support at (866) 251-3752. Canon otherwise available to U.S. federal government agencies through

Criteria	Conformance Level	Remarks and Explanations
		Federal Relay.

Legal Disclaimer (Canon)

Note1: This document was prepared based on normal walk-up functionality. It does not include maintenance and troubleshooting procedures. The information contained in this document is proprietary information and is not for reproduction, publication or manipulation in any way or form. This document addresses a multitude of the product's features; however, any specific inquiries should be made to the Canon Marketing Representative.

Note2: Comments in the "Conformance Level" column are based on the Information Technology Industry Council's suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results and explains the standard functions of the product that can accommodate users with disabilities.

Note3: This document is for informational purposes only. This information is based on Canon's current understanding of the standard s It is not intended to address applicability of these laws to a particular end-user, customer, application, or procurement.

Note4: All product design and specifications are subject to change. Some of the information may be based upon data collected or tests conducted on similar product modules.

Note5: The information in this Report should not be considered a contractual agreement by Canon. FURTHER, THE INFORMATION AND MATER IALS PROVIDED IN THIS REPORT ARE "AS IS" WITHOUT WARRANTIES OF ANY KIND, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OF INTELLECTUAL PROPERTY. Canon does not warrant the accuracy and completeness of the information or materials in this Report. Canon may make changes to the information in this Report, or to the products described in this Report at any time, without notice.